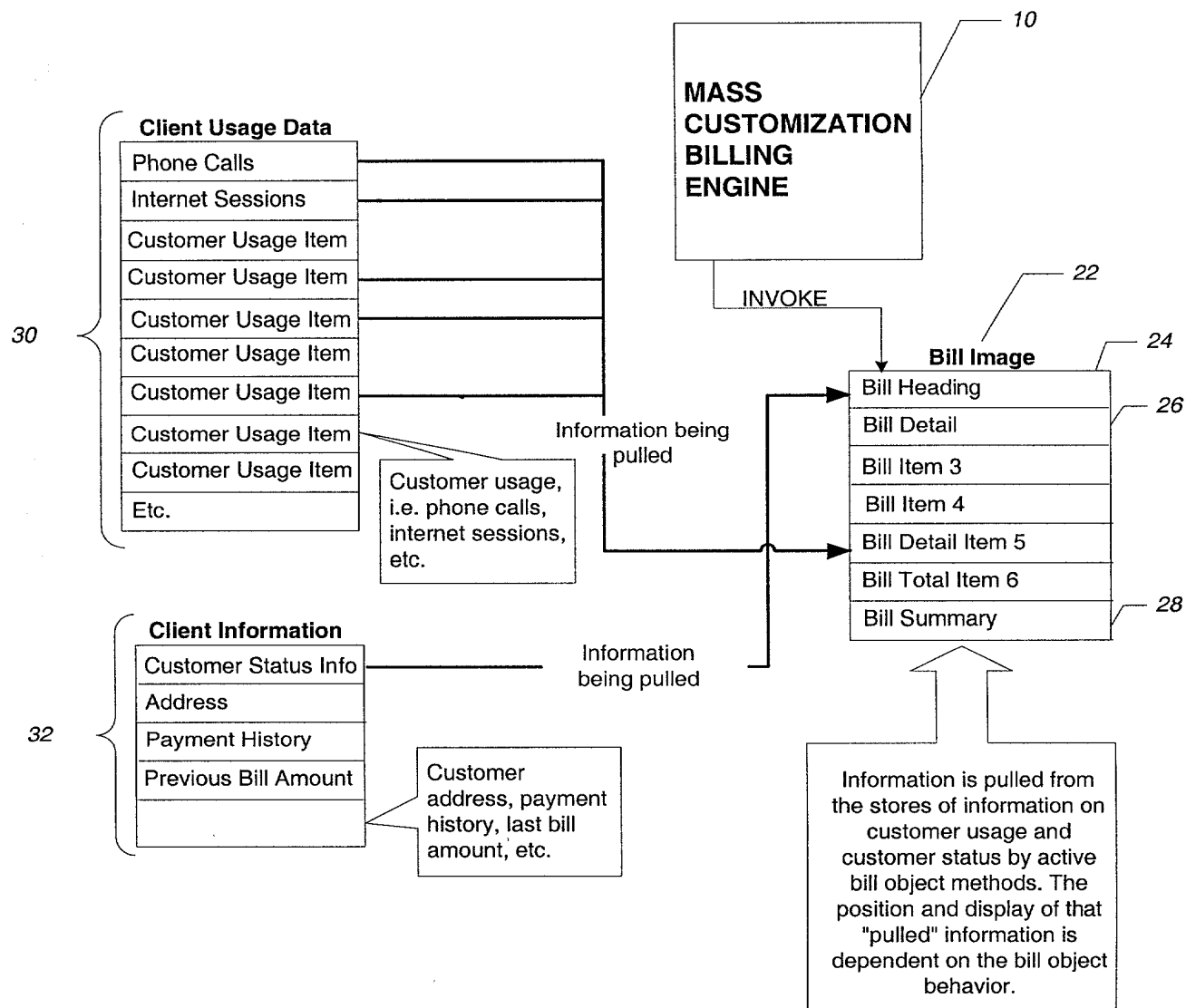
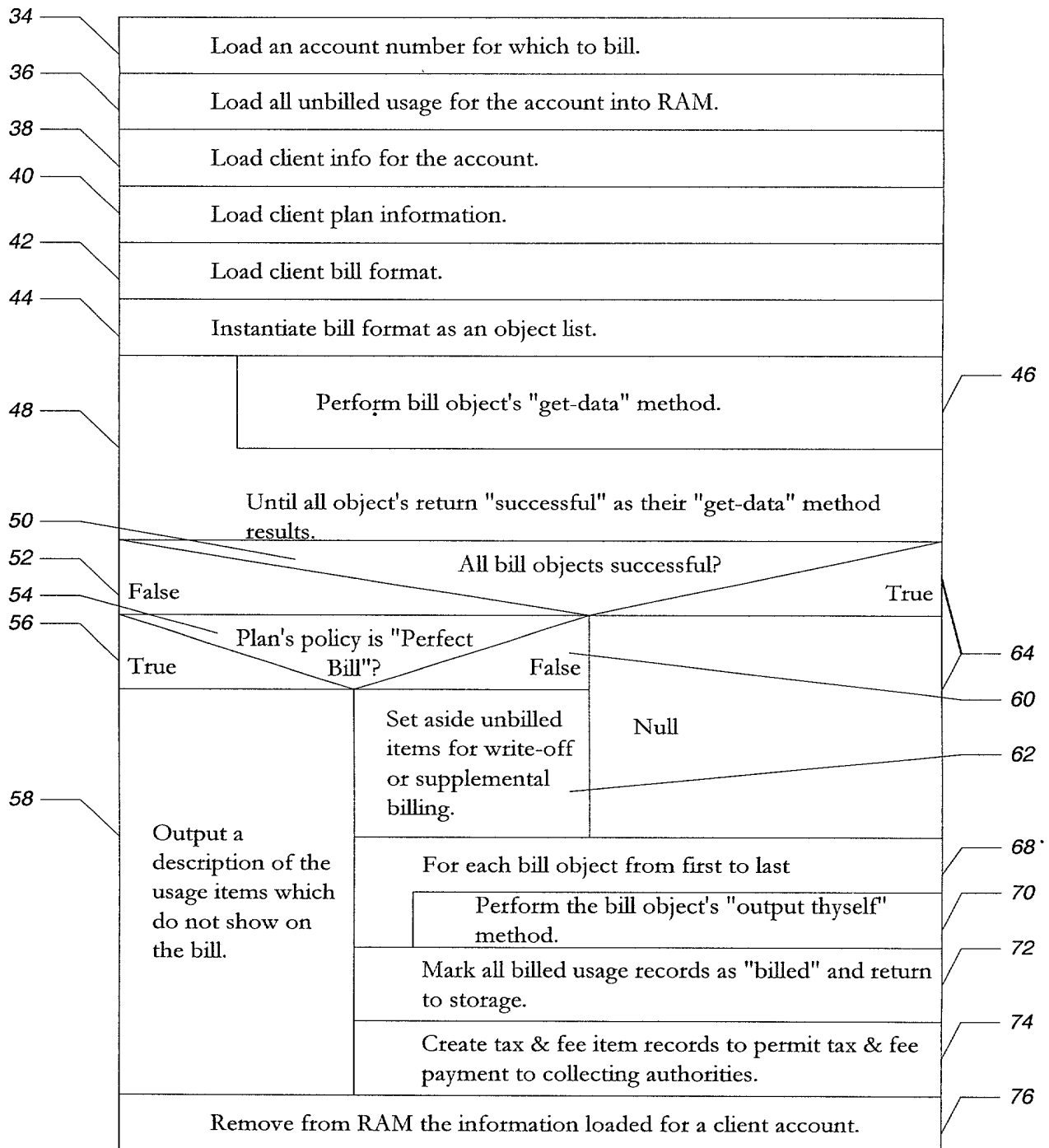


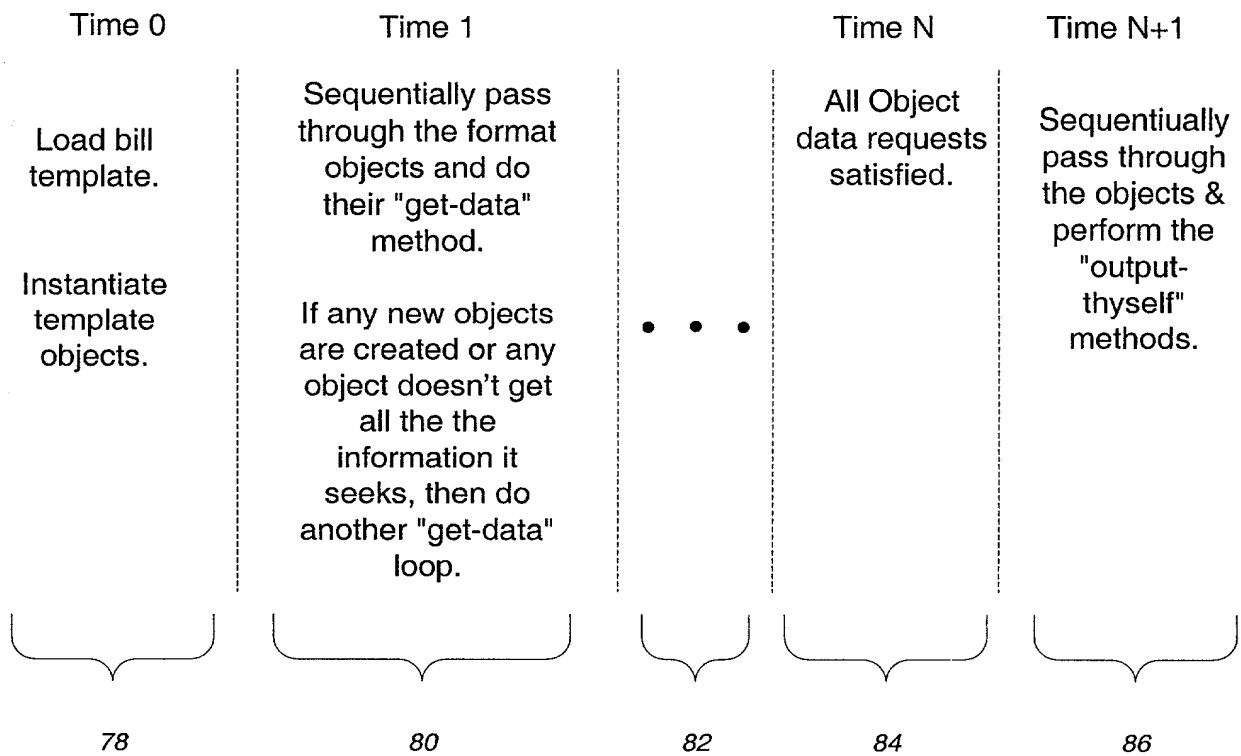
**Fig-1**



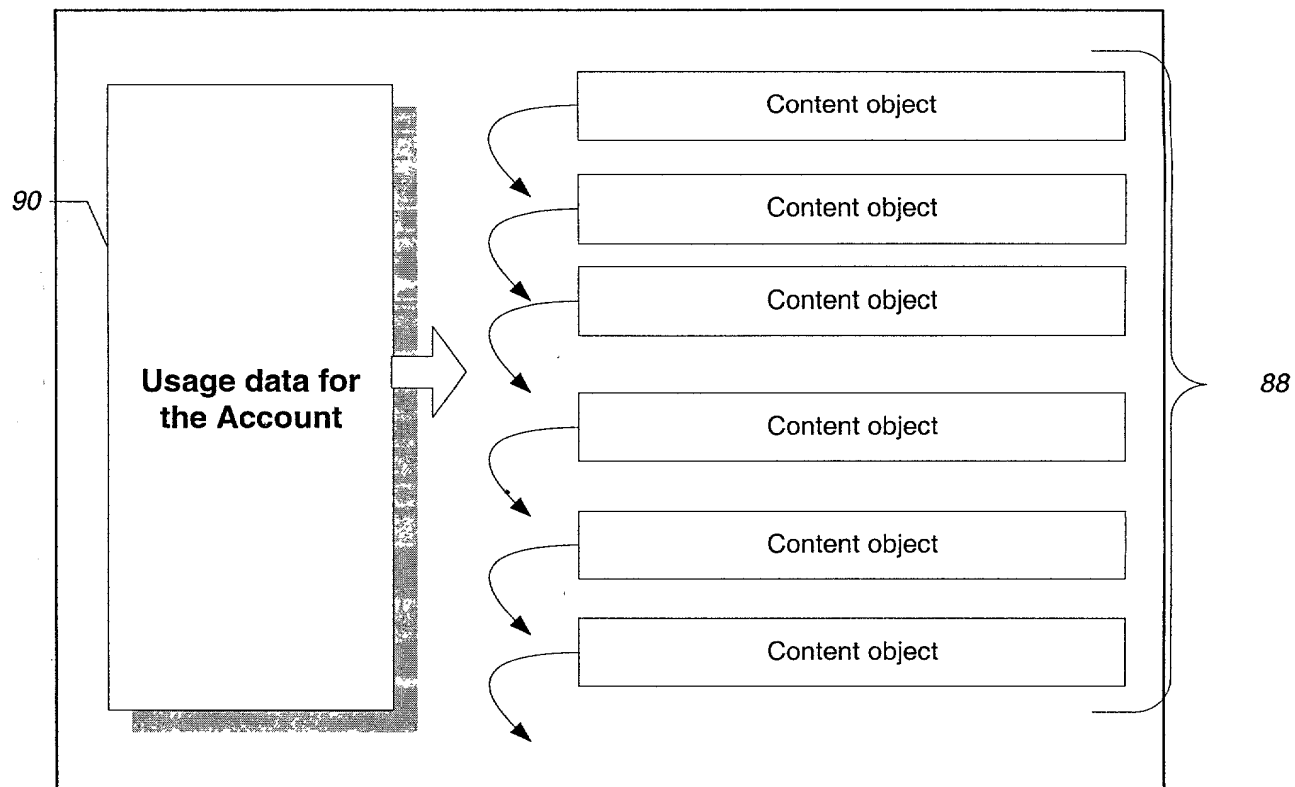
**Fig-2**



**Fig-3**



**Fig-4**



**Fig-5**



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## Monthly Statement

Sep 29 - Oct 28, 1999

### Bill-At-A-Glance

Previous Bill	18.96
Payment - Thank You	18.96 CR
Adjustments	.00
Balance	.00
Current Charges	22.18
<b>Total Amount Due</b>	<b>\$22.18</b>
Amount Due in Full By	Nov 19, 1999

### Billing Summary

#### Questions? Call:

Ameritech Local Service	22.18
1-800-244-4444	
<b>Total of Current Charges</b>	<b>22.18</b>

Total Basic Local Exchange Service and regulated long distance was \$10.75. This is not an additional charge. Ameritech is required to display this information.

### News You Can Use - Summary

- LOCAL TOLL INFO
  - LONG DISTANCE INFO
  - IMPORTANT NEWS
  - INP INTEREST CREDIT
  - BEST TIMES TO CALL
- See "News You Can Use" for additional information.

Repair Service: 221-2121  
Automated Billing/Payment Arrangements: 1-800-207-2228  
Return bottom portion with your check in the enclosed envelope.

CARL A WRIGHT  
3168 N PROSPECT RD  
YPSILANTI, MI 48198-9426

94

Page 1 of 2

Account Number 734 482-7398 369 9

Billing Date Oct 28, 1999

Web Site www.ameritech.com

96

98

100

### Ameritech Local Service

#### Monthly Service - Oct 28 thru Nov 27

Call Plan 50	16.75
Adjacent Exch Toll Offset Chrg	.02
Zone Service	1.09
Federal Access Charge	2.50
State Access Charge	3.28
<b>Total Monthly Service</b>	<b>19.24</b>

#### Other Charges and Credits

This section of your bill reflects charges and credits resulting from account activity.

No.	Description	Quantity	Monthly Charges
	Effective Oct 6, 1999, your 3rd reflects a decrease of \$ 94 in your Monthly Service charges. Charges are prorated from Oct 6, 1999 thru Oct 27, 1999.		
1	Monthly Service Monthly Charges are Prorated from Oct 25, 1999 to your Billing Date, Oct 28, 1999. Effective Oct 25, 1999, your 3rd reflects an increase of \$1.83 in your Monthly Service charges. Charges are prorated from Oct 25, 1999 thru Oct 27, 1999.		0.34
2	Monthly Service		.18
<b>Total Other Charges and Credits</b>			<b>1.52</b>

#### Local, State and Federal Charges

9-1-1 Emergency System	25
Emergency 9-1-1 Operational Assessment	50
Number Portability Surcharge	24
<b>Total Local, State and Federal Charges</b>	<b>1.00</b>

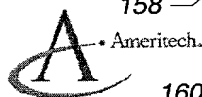
#### Taxes

Federal at 3%	.60
State at 5%	1.13
<b>Total Taxes</b>	<b>1.73</b>

#### Total Ameritech Local Service Charges

Total Basic Local Exchange Service and regulated long distance was \$10.75. This is not an additional charge. Ameritech is required to display this information.

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CARL A WRIGHT  
3168 N PROSPECT RD  
YPSILANTI, MI 48198-9426

164

96

98

116

Please include your 14 digit account number on your check

Account Number  
734 482-7398 369 9

Oct 28, 1999

Amount if Paid  
AFTER Nov 19, 1999

**\$22.68**

Amount if Paid ON or  
BEFORE Nov 19, 1999

**\$22.18**

# Fig-6A



CARLA WRIGHT  
3168 N PROSPECT RD  
YPSILANTI, MI 48198-9476

Page 2 of 2  
Account Number 734 482-7398 399 8  
Billing Date Oct 26, 1999

#### News You Can Use

##### LOCAL TOLL INFO

Our records show that you have AT&T as your carrier for local toll service.

##### LONG DISTANCE INFO

Our records show that you have selected AT&T as the presubscribed carrier for all of your long distance services.

##### IMPORTANT NEWS

We appreciate your effort to pay your bill on time. To stay connected, remember that nonpayment of basic local service or \$150 or more of unpaid toll service (or at least \$125 for 3 consecutive months) may result in disconnection of local service. Other services may be restricted if not paid. We also may take action to collect unpaid accounts. Questions? Call us at the number on your bill.

##### LNP INTEREST CREDIT

Your Local Number Portability (LNP) surcharge this month includes a \$0.04 credit per line for interest on the LNP overpayment that was refunded to you. This lowers the LNP surcharge this month to \$0.24 per line. The normal charge of \$0.28 per line will appear on your next bill. LNP enables customers to keep their phone number if they select a new local phone carrier.

##### BEST TIMES TO CALL

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

**Fig-6B**